



16 September 2013

Letter of Referral

St John of God Health Care (SJGHC) is a ministry of the Catholic Church. SJGHC is a leading provider of health care services that includes hospitals, pathology, home nursing and outreach services throughout Australia, New Zealand and the wider Asia-Pacific region.

Paul Camilleri from Australian Risk Services (ARS) team was engaged to conduct a comprehensive external Safety Compliance Audit for SJGHC using the National Audit Tool (NAT) and self-insurance audit criteria.

The ARS team carried out a NAT desk top audit and verification onsite walk across the Group Safety Management System and 17 SJGHC major sites located in New South Wales, Victoria and Western Australia. Paul and his team interviewed a large cross section of department personal when verifying his findings at each site. Individual Site Reports were prepared and also SJGHC organisation-wide thematic findings were provided.

SJGHC Caregivers found Paul and his team to be very professional in their auditing approach in dealing with a wide cross-section of clinical and non-clinical staff, in metropolitan, regional and rural settings.

I have no hesitation in recommending Australian Risk Services and if you require further information please contact me on 03- 9205 6538.

Yours faithfully

Stephen Dowling
Group Manager OHS and Wellness